



12 MONTHS PRODUCT WARRANTY

When you purchase from us, above all else, we value you, our customer, and want to make your experience with our strops the best experience possible. If something goes wrong with your product, you should always contact us and we will do what we can to help. Please read the terms & conditions below that fully outline your warranty, and remember, we love your feedback. If you are not happy tell us so we can improve our services for you.

Warranty

To register your product warranty, please complete the return slip (page 2) and post it to:

Black Snake (AUST)
7 Turbo Drive
Bayswater 3153
Victoria, Australia

Black Snake (AUST) warrants that if the product supplied is defective then (exclusions listed here in), Black Snake (AUST) will respond to a valid warranty claim in accordance with the following terms and conditions.

Terms and Conditions of Warranty

If you consider a product supplied by Black Snake (AUST) to be defective, a claim can be made under this Warranty subject to the Warranty Exclusions set out below. Any valid fault will be rectified by Black Snake (AUST) if the defect appears within the warranty period and you comply with the following conditions:

- You must produce the original invoice or alternative proof of purchase documents disclosing the purchase date, this is the date from which the warranty period commences.
- The Recovery Stropps have been used in accordance with the instruction tag captive on the strop.

Black Snake (AUST) offers this warranty to you in addition to other rights and remedies that you may have under law in relation to the products to which this warranty relates. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a product failure. You are also entitled to have the goods repaired or replaced if the goods fail to be of an acceptable quality and the failure does not amount to a total product failure.

Notwithstanding the preceding terms and conditions of warranty, the liability of Black Snake (AUST) in respect of a breach of a consumer guarantee or any warranty made under these conditions of warranty for any products not of a kind ordinarily acquired for personal, domestic or household use is limited to the extent permissible by law and at the option of Black Snake (AUST) to;

1. Replacement of the product
2. Repair of the product.
3. Payment of the cost of replacing the product.
4. Payment of the cost of having the product repaired.

To the extent permissible by law, other warranties whether implied or otherwise, not set out in these conditions of warranty are excluded and Black Snake (AUST) is not liable in contract (including, without limitation, negligence or breach of statutory duty) or otherwise to compensate the customer for:

1. any increased cost or expenses;
2. any loss of profit, revenue, business, contracts or anticipated savings;
3. any loss or expenses resulting from a claim by a third party; or
4. any special, indirect or consequential loss or damage of any nature whatsoever.

Postal Address: 7 Turbo Drive Bayswater
Ph: +61 (3) 9720 7337
Email: info@blacksnakestrops.com



Fax: +61 (3) 9720 0065
Website: blacksnakestrops.com

Warranty Period

All warranty periods commence from date of purchase.

For all products the warranty period is 12 months or as labelled on the product, this also applies to commercial use.

Warranty Exclusions

This section identifies what is excluded under this warranty. This warranty does not cover damage caused by:

- Misuse or abusive use of the Black Snake (AUST) product.
- Incorrect operation or failure to operate the product in accordance with the instructions supplied on the product.
- Failure to clean or improper cleaning of the product.
- Failure to maintain equipment such as regular visual inspection.
- Abnormal use of product caused by any ancillary equipment interference or other external factors.
- Failure or breakage caused by overload or abusive treatment.
- Repair or work carried out on the product other than by Black Snake (AUST).

This warranty does not apply to attachments, and added accessories.

This warranty does not cover products purchased:

- At an auction, or
- From a private seller

If you wish to make a claim under this warranty, you should:

- Contact us on +61 (3) 9720 7337
- Visit our Factory
- Website: blacksnakestrops.com

Please keep your invoice for proof of purchase.

Part Number / Description: _____

Place of Purchase: _____ Date of Purchase: _____

Customer Name: _____ Phone No _____

Address: _____

Have you enclosed proof of purchase document?

Postal Address: 7 Turbo Drive Bayswater Victoria 3153 Australia.

Ph: +61 (3) 9720 7337

Email: info@blacksnakestrops.com

Fax: +61 (3) 9720 0065

Website: blacksnakestrops.com